



22 June 2011

**Mr. MICHAEL COLDHAM**  
Managing Director  
Target Collections Pty Ltd  
Level 7, 469 La Trobe St  
Melbourne VIC 3000 Australia

Dear Michael,

We would like to thank you and your team at Target Collections for a job well done.

When we contacted you, we were almost at the last stand of hope of being able to get what was due us, but thanks to your efficient and effective work—we got a very fast result, which exceeded our expectations. We had a wonderful experience having you do the collections and we will not hesitate to have your services again in the future.

Again, thank you for your help.

Sincerely,

A handwritten signature in blue ink that reads 'P. Skouhus'.

**Pamela Skouhus**  
HR Director

